

Transportation Management Services Solution (TMSS)

February 5, 2002



FSS, Office of Transportation and Personal Property Management

Transportation Management Services Solution (TMSS)

Goal – *to build a “Premier Transportation Management Services Solution” to enable customers to easily manage their entire transportation process via the internet.*

Project Phases

1. Strategy
2. Research
3. Strategic Plan
4. Risk Analysis
5. Discovery
6. Partnerships
7. Build Solution
8. Integration
9. Establish Accounts
10. Test
11. Training
12. Implementation

Strategy

Improve Transportation Management Process

- (a) GSA, industrially funded.
- (b) Regulations require prepayment audit.
- (c) Domestic GBL discontinued (March 31, 2002).
- (d) Agencies want processes streamlined.
- (e) New technologies.
- (f) Internet is widely used.

Research

Increase Knowledge of Industry Best Practices and TMS System Capabilities

- (a) Attend transportation management conferences
- (b) Conduct customer meetings.
- (c) Review transportation publications, studies, surveys and internet articles.

Strategic Plan

Establish an Internal Team of Experts

- (a) Meet with customers
- (b) Develop capability based requirements
- (c) Review internal capabilities (ITMS) and external capabilities
- (d) Meet with transportation management software providers and look at demonstrations of their products.

Risk Analysis

Contract with Consultant

- (a) Determine available options - risk of each.
- (b) Recommend best methodology that meets initial requirements.
- (c) Provide a list of potential transportation software/service providers.
- (d) Provide available cost options.

Discovery

Compare Old and New Processes

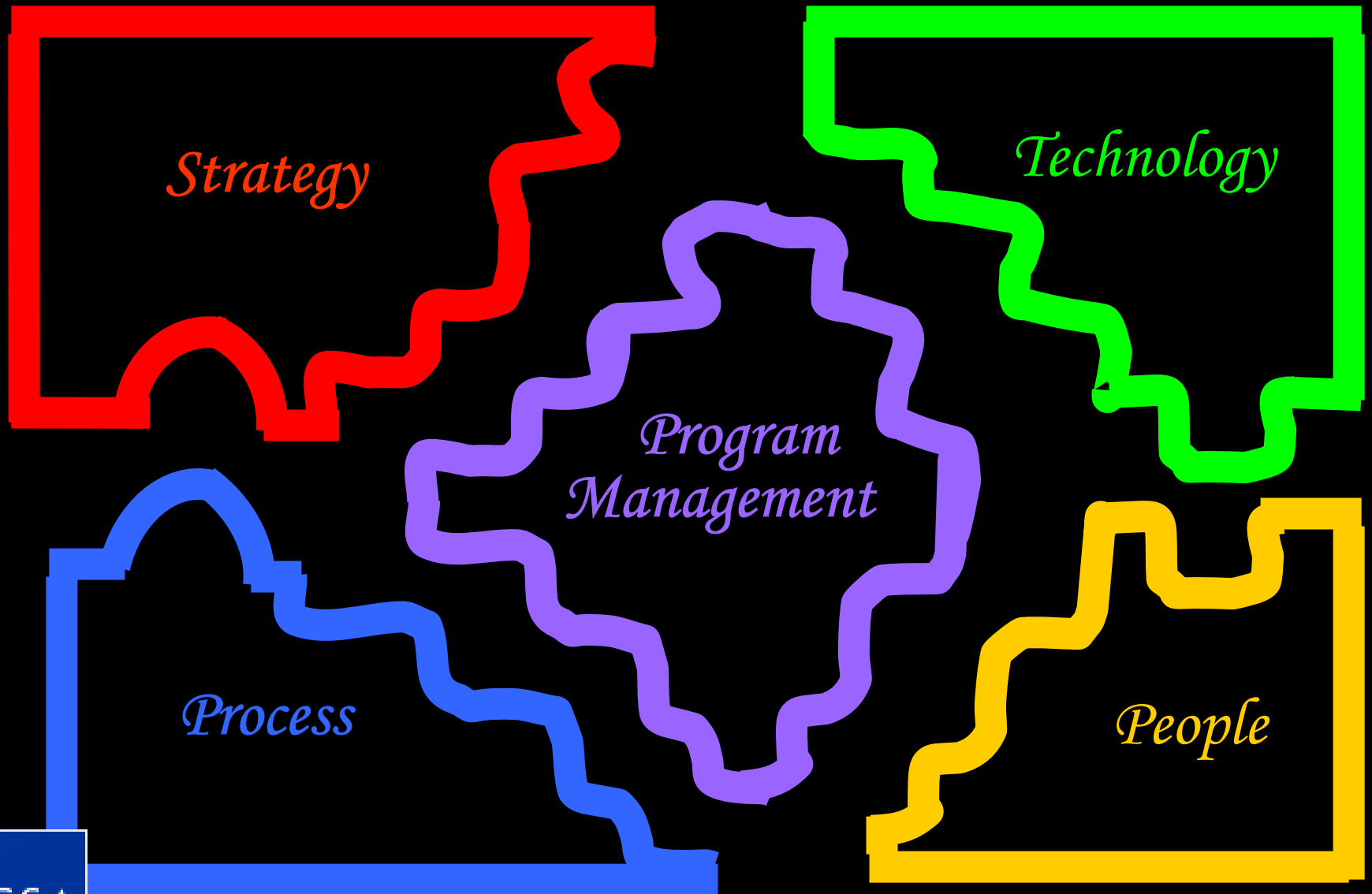
- (a) Develop a checklist of requirements.
- (b) Meet with transportation service and software providers and look at software demonstrations.

Partnerships

Planning More Effectively for the Future!

- (a) Identify all processes and partners involved.
- (b) Form partnerships to develop a value network.
- (c) Key objectives:
 - ◆ Real-time logistics management capabilities.
 - ◆ Predictable, reliable, and rapid transport.
 - ◆ An integrated logistics network.
 - ◆ Common global processes.

Integration among People, Process, Technology & Program Management



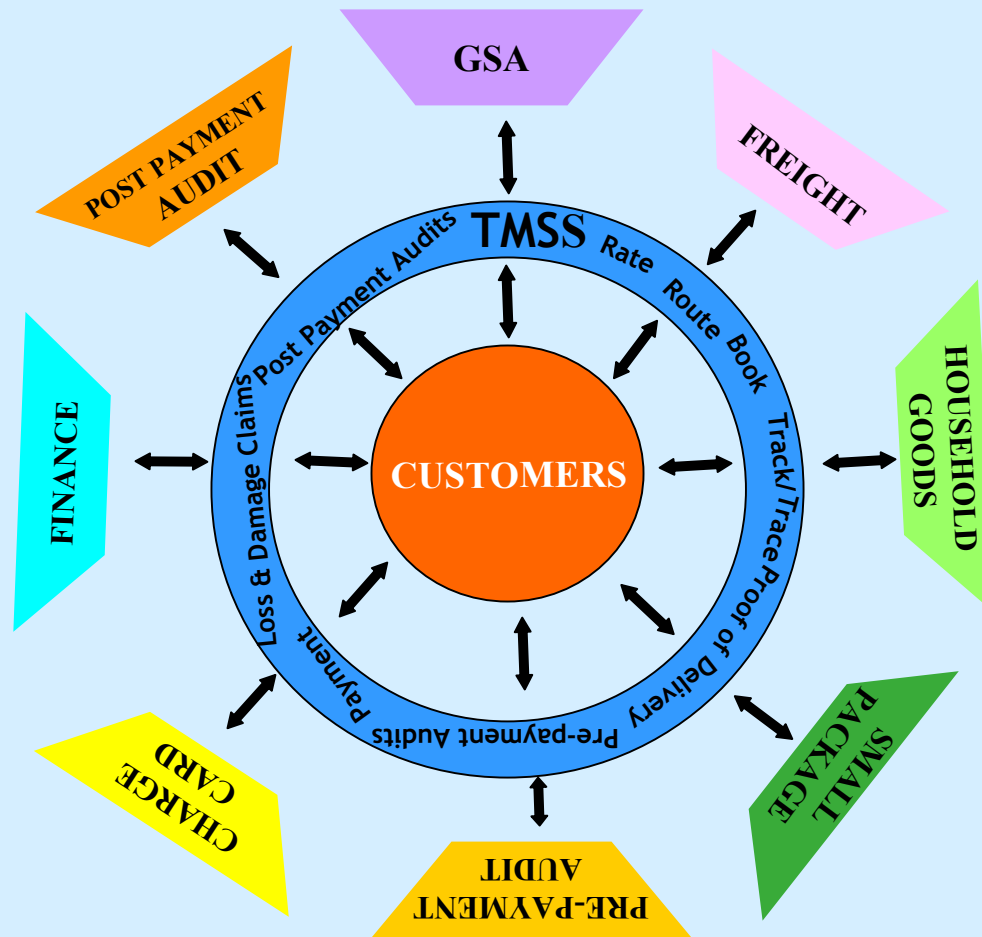
Next Steps

6. *Build Solution* - Develop an internet based transportation management services solution.
7. *Integration* - Integrate processes and data.
8. *Establish Accounts* - Set up current and new customer accounts.

Next Steps

10. *Test* - Conduct beta testing on system.
11. *Training* - Conduct training.
12. *Implementation* - Begin start-up.

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Our Vision

To provide “State of the Art” services and solutions that enable our customers to better manage information and improve the quality of their logistics services.